

Hay Communications Internet Application Form
P.O. Box 99, Zurich, Ontario N0M 2T0
Call (519) 236-4333 or 1-888-831-4333
Fax (519) 236-7776 or e-mail: hay@hay.net
Technical Support: 236-4500, 237-4500 or 238-4500

Customer Information

Telephone Customer Name

Address

City

Postal Code

Billing Telephone Number

Contact Telephone Number:

Option

Please circle options you prefer (See Rate Schedule on reverse)

- | | |
|------------------------------|-----------------------------|
| 1. Regular Use Plan (\$8.95) | 2. Bulk Rate Plan (\$20.00) |
| 3. Additional Email Account | 4. Home Page |

Customer Internet Profile - all lower case

Requested Effective Date:

Preferred User Name (4 to 15 characters):

Preferred User Password (6 to 8 characters):

Required from Hay Communications

Procedures to set-up current software only (Circle One)

Windows 95/98	Windows ME	Windows 2000
Windows XP	Mac	

Hay Communications Use Only

Date Online

Rep

Service Order #

Account #

Terms and Conditions

I declare that I am eighteen years of age.

I agree that once connected, I will abide by all Canadian and International laws pertaining to the Internet and its use. I will educate myself regarding privacy, obscenity, and commercial information.

In consideration for the privilege of using Hay Communications Internet service and in consideration for having access to the information contained on it, I hereby release Hay Communications Co-operative Limited from any and all claims of any nature arising from the use, or inability to use, the Internet connection.

I will indemnify Hay Communications for any loss suffered by reason of improper use of the Internet connection and will compensate anyone harmed by any abusive use of the Internet connection.

I will not divulge my account password.

I understand that I will pay a minimum of two months Basic Internet Access commencing the Effective Date of this application.

I certify that the above information is true. I have read and understand the Terms and Conditions and agree to abide by these terms and conditions. This information is to be used only for opening and maintaining an account.

Payment Options

With each of the following options, I will receive an invoice. I hereby authorize Hay Communications to debit the account indicated below in conjunction with any charges incurred by me. Please Circle one.

- A Please bill my Hay Communications telephone number above.
- B Please bill me through pre-authorized payments and see the enclosed cheque marked "VOID".

Signed

Dated

Please Print Above Name Legibly

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WHAT IS THE INTERNET? Hay Communications Internet Access is an information service for individual line residence and business customers. Hay Communications provides Internet users with a connection to a global network of computers. This enables connected computers to communicate providing a wide range of information services including:

NEWS GROUPS

ELECTRONIC MAIL (e-mail)

WORLD WIDE WEB

WHAT DO I NEED AND WHAT CAN HAY COMMUNICATIONS PROVIDE! Hay Communications provides dial-up access at modem speeds up to 56 kbps through Hay Communications Internet Server. You dial a telephone number via your computer modem (minimum recommended 14.4 kbps) and are routed to the server. Hay Communications will provide you with an Internet address, a local calling number and one electronic mail box. Multiple mailboxes are available. You provide a suitable computer (minimum recommended 486 with 8 Meg of RAM).

Web Page Storage and Design: The Home Page is a graphic display of pages on the Internet, which provide an electronic method of displaying the virtues of your company.

WHAT DOES IT COST? The Internet Access Service and features are subject to a minimum two-month billing. The total monthly hours of usage determine which rate you will be charged. Usage is billed on an incremental basis of 60 minutes. Any fraction of an increment is regarded as a whole increment. Your ongoing Internet hours of usage are available by sending an e-mail message to "usage@hay.net".

The following rates and charges apply:

RATE SCHEDULE

Option	Service	Hours / Month	Rate / Month
1	Regular Use Plan	0 to 10 hours 11 or more hours	\$ 8.95 \$ 8.95+ (hours - 10) x \$0.50
2	Bulk Rate Plan	Unlimited	\$20.00
3	Additional e-mail Account	N/A	\$5.00

HOW TO SUBSCRIBE: Please fill out the form attached. Upon its return, Hay Communications will set up an account and provide you with documentation.

Technical Assistance Hours:

Monday to Friday 9:00 am to 10:00 PM

Saturday 9:00 am to 5:00 PM

Call 236-4500, 237-4500 or 238-4500 or e-mail to assist@hay.net.