



## Paradyne Windows XP Setup Instructions

Welcome to Hay Communications High  
Speed Internet Service

The next few pages will guide you through the  
installation of the modem and software  
requirements of your computer

1



## Contents Of Modem Box

- The modem package should contain the following pieces:
- Modem
- RJ45 ethernet cable (White Cable)
- Telephone connection cable
- Power Supply
- (2) Phone Filters
- CD containing software
- Modem Connection Diagram

2



## Installation Of The Modem



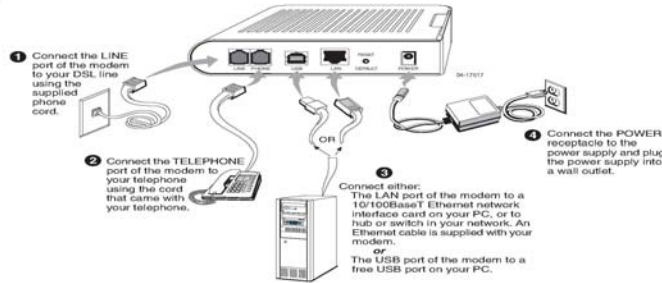
PARADYNE®

Hotwire® 6210-A2, 6211-A2, and 6381-A2

Quick Installation Instructions

Document Number 6210-A2-GZ11-10

April 2004



If you connected the USB port of the modem to your PC, the Found New Hardware Wizard appears on your computer screen. Insert the supplied CD in your CD drive and install the USB drivers on it as directed by the Wizard.

See the user's guide on the CD for important safety instructions and more information.

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## Modem Indicator Lights



**Power LED:** On indicates that the power is supplied to the modem.

**Status LED:** The Status LED serves two purposes. If the LED is continuously lit, the DSL interface is successfully connected to a device through the LINE port. If the LED is flickering, it is an



## Modem Indicator Lights

indication that the modem is training (negotiating the connection to its partner modem).

**Activity LED:** The Activity LED flashes when the modem transfers data to or from the internet.

**LAN LED:** The LAN LED serves two purposes. If the LED is continuously lit, the Ethernet interface is successfully connected to a device through the LAN port. If the LED is flickering, it is an indication of any network activity.

5



## Telephone Interference

- If you experience 'static' noises while on the telephone, you will need to install filters at each telephone set.
- Two filters are included in the modem box.
- Hay Communications has more filters available by request.

6



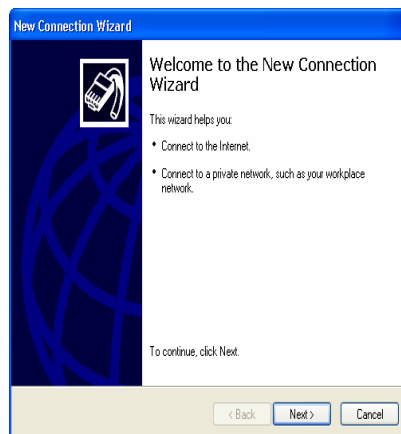
## Windows XP connection setup

We will now move on to the software changes required on the computer. A username and password are required for this step.

7



## Windows XP PPPoE setup

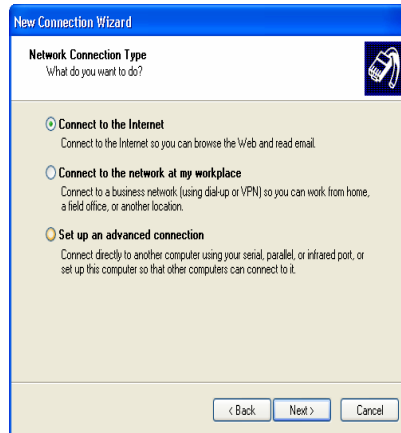


- Click Start
- Click All Programs
- Click Accessories
- Click Communications
- Click "New Connection Wizard"
- Click "Next"

8



## Windows XP PPPoE setup

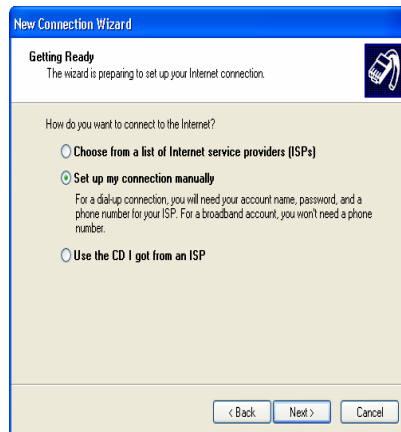


- Click “Connect to the Internet”
- Click “Next”

9



## Windows XP PPPoE setup



- Click “Set up my connection manually”
- Click “Next”

10



## Windows XP PPPoE setup

The screenshot shows the 'New Connection Wizard' window with the 'Internet Connection' tab selected. The question is 'How do you want to connect to the Internet?'. There are three radio button options: 'Connect using a dial-up modem', 'Connect using a broadband connection that requires a user name and password' (which is selected), and 'Connect using a broadband connection that is always on'. At the bottom, there are 'Back', 'Next >', and 'Cancel' buttons.

- Click “Connect using a broadband connection that requires a username and password”
- Click “Next”

11



## Windows XP PPPoE setup

The screenshot shows the 'New Connection Wizard' window with the 'Connection Name' tab selected. The question is 'What is the name of the service that provides your Internet connection?'. Below the question, it says 'Type the name of your ISP in the following box.' and 'ISP Name'. A text box contains 'Hay Communications Internet'. Below the text box, it says 'The name you type here will be the name of the connection you are creating.' At the bottom, there are 'Back', 'Next >', and 'Cancel' buttons.

- Type “Hay Communications Internet” in the white area.
- Click “Next”

12



## Windows XP PPPoE setup

The screenshot shows the 'New Connection Wizard' window with the 'Connection Availability' step. The text reads: 'You can make the new connection available to any user or only to yourself.' Below this, it explains: 'A connection that is created for your use only is saved in your user account and is not available unless you are logged on.' The 'Create this connection for:' section has two radio buttons: 'Anyone's use' (which is selected) and 'My use only'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

- Click “Anyone’s use”
- Click “Next”

13



## Windows XP PPPoE setup

The screenshot shows the 'New Connection Wizard' window with the 'Internet Account Information' step. The text reads: 'You will need an account name and password to sign in to your Internet account.' Below this, it says: 'Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)' There are three input fields: 'User name:' with 'username' entered, 'Password:' with '\*\*\*\*\*', and 'Confirm password:' with '\*\*\*\*\*'. There are two checked checkboxes: 'Use this account name and password when anyone connects to the Internet from this computer' and 'Make this the default Internet connection'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

- Type in the required information, making sure that everything is in small case
- The username format is:
  - *username@hay.net* - (all small case characters)
- The password is also to be typed in with all small case characters
- Click “Next”
- Username: \_\_\_\_\_
- Password: \_\_\_\_\_

14



## Windows XP PPPoE setup

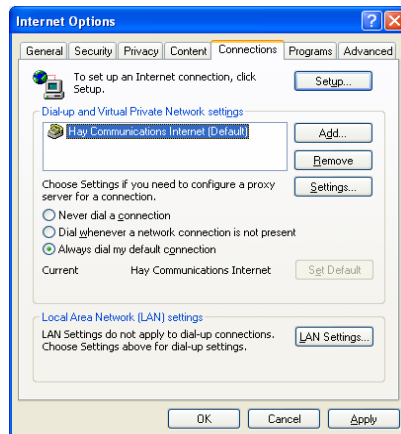


- Click “Add a shortcut to this connection to my desktop”
- Click “Finish”
- When you want to use the PPPoE connection in the future, you will have to use the Hay Internet connection.
- You may then have to click on your browser of choice to access the Internet

15



## For Internet Explorer



### If your browser of choice is Internet Explorer

- Open Internet Explorer
- Click ‘Tools’, then ‘Internet Options’
- Click the ‘Connections’ tab
- Ensure ‘Hay Communications Internet’ is the default connection
- Ensure ‘Always dial my default connection’ is checked
- Click on ‘Apply’ and ‘ok’

16



## Change the Starting Web Page

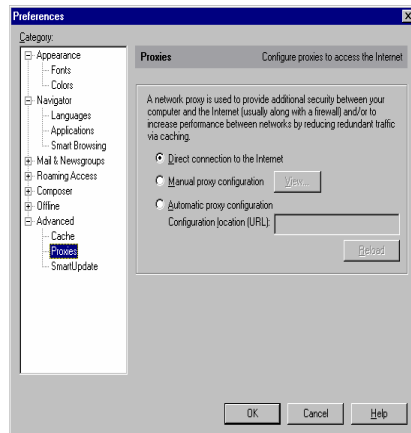


- For Internet Explorer 5.x/6.x
- Open Internet Explorer
- Click on “Tools”
- Click on “Internet Options”
- Click the “General” tab
- Locate the section labeled “Home page”
- Change the text in the white box to read <http://www.hay.net>

17



## For Netscape Navigator



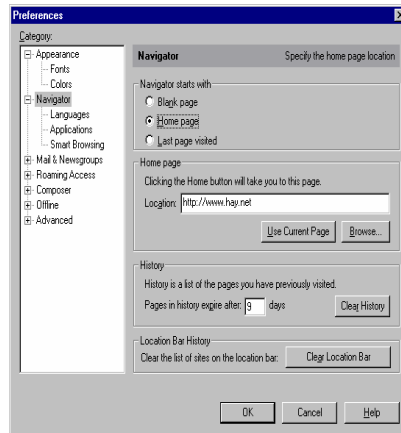
### If your browser of choice is Netscape Navigator

- Open Netscape Navigator™
- Click ‘Edit’, then ‘Preferences’, then click the ‘Plus Sign’ beside ‘Advanced’
- In ‘Proxies’ click ‘Direct connection to the Internet’ then OK

18



## Change the Starting Web Page



- For Netscape Communicator 4.x
- Click on “Edit”
- Click on “Preferences”
- In the “Preferences” screen, there should be several sections listed in the left window
- Click on the section labeled “Navigator”. On the right hand window of the window, located the section labeled “Home Page”
- Change the text in the white box to read <http://www.hay.net>

19



## Trouble Shooting



- Here is a list of things to check if you are having trouble with your connection-
1. Is the “Power” light on the modem lit. This light **MUST** be on in order to access the internet. If it is not, make sure the AC adapter is plugged in. If it is plugged into a powerbar, make sure the powerbar is turned on.
  2. Is the “Status” light on the modem lit. This light **MUST** be on in order to access the internet. If it is not, make sure the telephone cord is plugged in

20



## Trouble Shooting



directly from the jack to the modem. There must NOT be a filter in-line to the modem or it will not work.

3. Is the “LAN” light on the modem lit. This light MUST be on in order to access the internet. If it is not, make sure the CAT-5 cord is firmly plugged into both the modem and the computer.

21



## Technical Support



- Technical Support is available Monday to Friday 8:00 am to 10:00 pm and Saturday 9:00 am to 5:00 pm
- 236-4500
- 237-4500
- 238-4500
- [assist@hay.net](mailto:assist@hay.net)

22