

Hay IP *New - April, 2010* Digital TV

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For scheduled programming on our channels check out:
www.zap2it.com
 Go to TV listings. Change Location. Enter your area code and then Hay Communications.



DO YOU HAVE A BLUE OR BLACK SCREEN AND CAN'T GET SERVICE?

CHECK THE FOLLOWING:

- You have Power to the Set-Top Box (STB) and Modem.
- You have the correct Video Input Setting **OR** Channel on your TV.

Press the _____ button on your _____ TV remote to:

OR

Your TV needs to be on Channel:

- Your Network Connection is plugged into the STB and your Modem has the Ethernet and ADSL lights on.
- You have pressed the STB button on your remote.

If you have checked these and still have no service you may need to reset your STB.

YOU MAY NEED TO RESET THE STB (SET-TOP BOX)

To Reset:
PRESS and **HOLD** the **Power Button** on the **STB** for 6 - six seconds. *(The light will go off and back on again)*
RELEASE.

You should see a **BAR** with **CIRCLES** across your screen.



The rebooting process can take several minutes. If you do not see the bar, or your service does not come up after a few minutes, you need to call us at Hay Communications, 519-236-4333



Press and hold the **POWER** button for 6 seconds